Provide a Better Patient Experience
with Telehealth and Online Scheduling Services Powered by BetterPT

Through our partnership with BetterPT, the Insight platform now makes it easy to offer your patients secure telehealth services and convenient online patient scheduling.

BetterPT, a prominent patient communication and access innovator, enables Clinicient to provide a mobile patient platform and innovative scheduling tool that allows providers to deliver exceptional patient experiences, improve outcomes and reduce costs, all in one integrated solution.

How Does BetterPT Improve Patient Experience?

STREAMLINED SCHEDULING AND INBOUND PATIENT MANAGEMENT

- Intuitive software allows easy patient access across web and mobile devices
- Scheduling for in-clinic, virtual and in-home appointments
- Appointment reminders through email and text with the ability to view upcoming, completed and canceled appointments
- Patients can request an appointment 24/7 by location: in-clinic and/or telehealth appointments

SECURE, EASY-TO-USE TELEHEALTH SERVICES

- Video capability to allow patients to connect seamlessly from a desktop or mobile device
- Quality video that adapts based on connectivity
- Automatic screen rotation ensures correct orientation of images
- Digital waiting rooms
- Pre-call audio, video, and bandwidth test
- Screen share to enhance session with exercise or treatment images and video

BetterPT Telehealth and Online Scheduling Benefits

- Easy, streamlined scheduling reduces the number of phone calls and the amount of time required to schedule appointments
- Automated appointment reminders reduce no-shows and help patients to follow their plan of care
- User-friendly, intuitive apps improve patient access throughout their course of care
- Seamless integration of BetterPT and Clinicient’s Insight platform makes it easy to offer your patients telehealth services and makes it easier for you to keep in touch with patients